

Services We Provide Include

- ✓ Men's & Women's Health
- ✓ Family Medicine
- ✓ Health Assessments
- ✓ Childhood Development Assessments
- ✓ Childhood Health Management
- ✓ Immunisation – Adult & Children
- ✓ Chronic Disease Management
- ✓ Iron Infusion
- ✓ Venesection
- ✓ Mental Health Services
- ✓ Skin Cancer Checks & Treatment
- ✓ Cryotherapy
- ✓ Minor Surgical Procedures
- ✓ Wound Care
- ✓ Family Planning & Contraception
- ✓ Prenatal & Post Natal Care
- ✓ Workcover & Insurance Claims
- ✓ Pre-Employment Medicals
- ✓ Minor Trauma/Injury Management
- ✓ Implanon Insertion and Removals
- ✓ Travel Vaccination
- ✓ Cosmetic Injectables
- ✓ Cardiovascular Screening
- ✓ Diabetes
- ✓ Aged care
- ✓ Sexual Health
- ✓ Asthma Management
- ✓ Sports Medicine
- ✓ Obesity Management
- ✓ Quit Smoking

Interpreting Services:

Non English speaking patients can organise this an interpreter by phoning 131450. Or for patients who are hearing impaired NABS is available. Our reception team can assist with these services.

Privacy and Confidentiality:

The purpose of our Privacy Policy is to outline how Australian Doctors Clinic complies with its confidentiality and privacy obligations. Our Privacy Policy is available on our website and at the practice.

Collection, Use & Disclosure:

We recognise that the information we collect is often of a highly sensitive nature and as an organisation we have ensure that we are compliant with the Privacy Act to ensure your information is protected.

Complaints and Feedback:

Australian Doctors Clinic welcomes all feedback. We see this as an opportunity to improve the service we provide.

If you are unhappy about a health service provided, we encourage you to speak with your treating doctor or Practice Manager. You can also email your concerns to the practice or complete a complaint form available at reception. If you do not feel we have resolved your concerns you are able to then contact the Office of the Health Ombudsman by phoning 133 646.

We acknowledge the Traditional Owners of the lands in which our medical centre is situated.

The Jagera and Turbal people and their continuing connection to land, waters and community.

We pay our respects to the people, the cultures and the Elders past and present.



Australian Doctors Clinic

**Kenmore Village Shopping Centre
Shop 3/ 9 Brookfield Road
Kenmore QLD 4069**

**Monday to Friday
9:00am to 5pm
Saturdays 1:00pm to 4.00pm**

Appointment Bookings
www.australiandoctorsclinic.com.au

**HotDoc
HealthEngine
or
Phone 3085 8111**

**Phone 07 3085 8111
Fax 07 3378 5581
reception@audoc.com.au
www.australiandoctorsclinic.com.au**

OUR TEAM

We have experienced male and female General Practitioners, Dietitian, Psychologist, Audiologist and Nursing Staff who provide a wide range of clinical care and support as well as onsite pathology. Our administration staff work alongside our clinical team to provide you with a professional and caring service. We take pride in our goal of aiming to provide an exceptional service to our patients.

Dr Kamran Ali
MBBS, FRACGP, MRCS

Dr Afshan Bhagat
MBBS, GcPH FACRRM

Dr Adeline Gong
MBChB (UK), MRCP, MRCGP, FRACGP

Psychologist	Janelle
Audiologist	Erandi
Dietician	Dennis

Practice Manager	Donna
Second-In-Charge	Lira
Practice Nurses	Jo, Caitie, Tee
Receptionists	Rhiannon, Shiro

Onsite Pathology Australian Clinic Labs – ALL referrals accepted. Pathology opens from 8.00am till 4:00pm

After hours health care is provided by Hello Home Doctors. Calls will be diverted to Hello Home Doctors 134 100 after clinic hours.

In case of any emergency please dial 000

APPOINTMENTS

Standard Consultation 10 minutes (single topic)
Long Consultation 20-30 minutes

Please advise reception if you require any procedures below so the nurse is available to assist

- ✓ Ear Syringing
- ✓ Dressing, Wound Care and After Care
- ✓ Health Assessments
- ✓ GP Management Plans and Team Care Arrangements
- ✓ Immunisation
- ✓ Cervical screens

A General Practitioner Management Plan - (GPMP) is a written plan to help you manage a chronic and/or complex condition, e.g., diabetes, arthritis, heart disease, osteoporosis, cancer etc. As part of your plan, your doctor may identify that you could benefit from the assistance of other Health Care providers. A **Team Care Arrangement** involves other health care professionals who will provide ongoing services in addition to your doctor, e.g., physiotherapy, dietician, podiatrist etc.

Travel Medicine - Appointments need to be made 6-12 weeks prior to your departure travel, this will allow sufficient time for your body to respond well to any vaccinations that may be needed.

Results – All patients are requested to book a consultation with their Dr to obtain any results.

Recall System – We are committed to preventive care and may send a recall notice via SMS, letter, or phone call, offering you an appointment in relation to preventative healthcare or follow up on results

Phone Calls- Tele-health appointments are available to existing patients of the practice.



Australian Doctors Clinic

Australian Doctors Clinic is an accredited General Practice offering a broad range of general health services including preventive health and chronic disease management. We promote excellence in health by providing comprehensive and personalised health care for the patients in our community.

At Australian Doctors Clinic, we believe it is important to continuously be looking for ways to improve the services we provide to our patients.

We are a mixed billing practice offering bulkbilled appointments on weekdays to children under 15, concession card holders and patients 70 years plus. All other patients are privately billed. Private fees are incurred for non-Medicare Card holders or overseas students and visitors. This may be claimed back through your private health insurer. All weekend appointments are privately billed. Some additional costs are incurred for private travel vaccinations, cosmetic injectables, medical reports/ medicals and certain procedures. Please see our reception team for our billing policy.

